

■ The embed office keys do not work

It will give the F1-F12, Print...keys new functions while the Office Lock LED indicator turned on. Those keys are according to the worldwide standard definition of Microsoft shortcut combination keys and not require any software driver support. So, the new functionality is only support under Microsoft Office (Microsoft Outlook, Word, Excel, and Power Point), IE and some new release applications. If the new embed Office keys are used under any older or other application, it may cause unexpected results. However, The Microsoft recommends third-party Software applications to support Microsoft shortcut combination keys now. Almost software application will support it in the future. Make sure that your software application supports these kinds of functions. Recommend using Office2000, XP (2002) and IE5, IE6 or later.

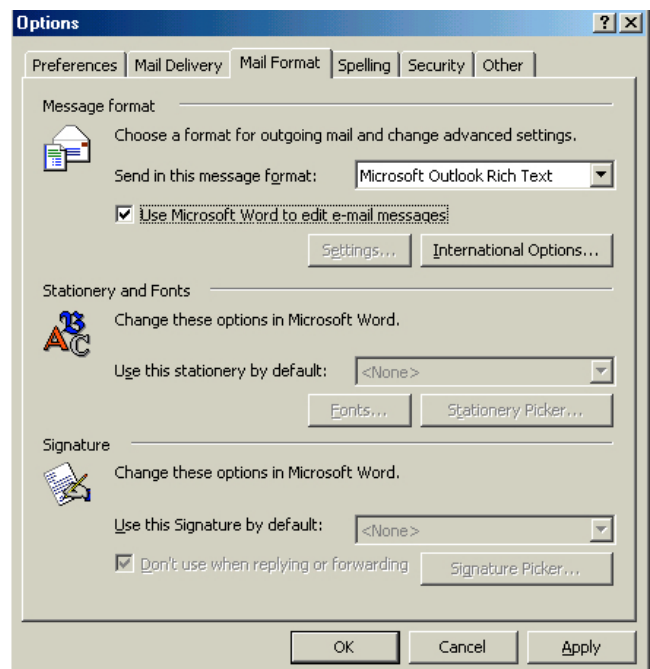
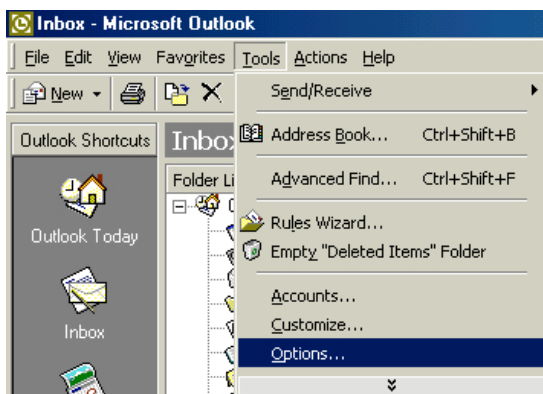
Some software applications not support embed office keys, example:

- Applications such as Notepad or WordPad do not support the "Redo" function, therefore is not supported by embed "Redo" key.
- The embed "Redo" key function can not support "repeat input text" while used Microsoft Excel USA language version & some Europe language version. It just supports "command Redo" function (example: repeat redo Add line, row, cut, paste...). The problem will fix on next release Microsoft Excel version or service pack.



Special Skill for give the embed office keys with best compatibility:

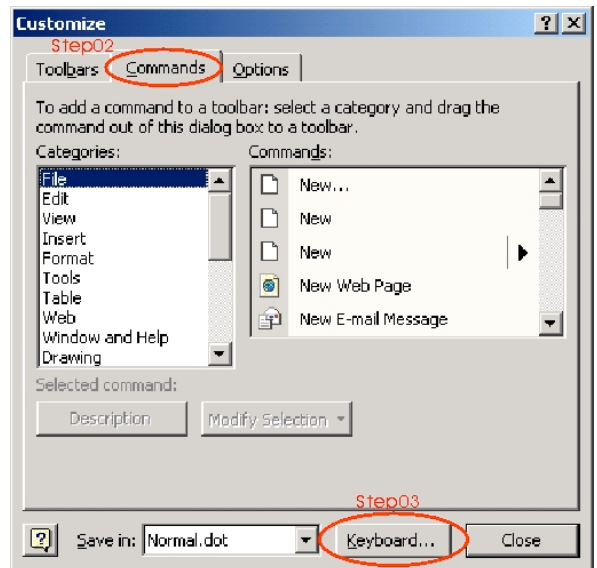
The different "Microsoft Outlook" application version require different shortcut key to support, if you found some embed office keys cannot work under "Microsoft Outlook". You should change the setup for "Microsoft Outlook" (mail format) that will give the embed office keys with best compatibility. The following steps for change the setup----Click "Microsoft Outlook"----"Tools" & "Options" and mark the "**Use Microsoft Word to edit email messages**" select item. Click the "OK" to close the dialog box. The below is "Microsoft Outlook2000" setup photo for you reference. (**The Microsoft Outlook2002 default mark already**). To test those embed office keys while completed the setup process; those embed office keys should be work properly almost. If the problem cannot be fixed, you should go to Microsoft web site and find the "Microsoft Office service pack" for upgrade. Recommend using Office2000 or Office 2002 (XP).The Office2000 service pack3 & Office2002 service pack2 release already.



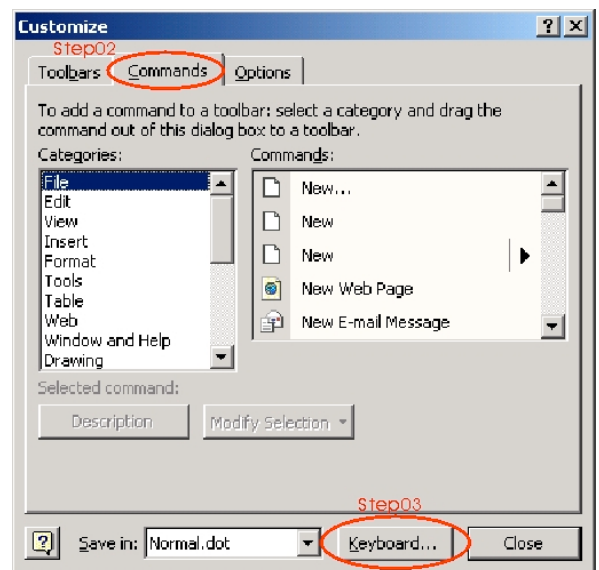
■ The embed SEND key function do not work

In few case for some Europe languages, the SEND key cannot work under “Microsoft Outlook2000 or Outlook2002” while mark the “Use Microsoft Word to edit email messages” select item from “Microsoft Outlook”. You should following the steps to assign the shortcut key for SEND key, see below:

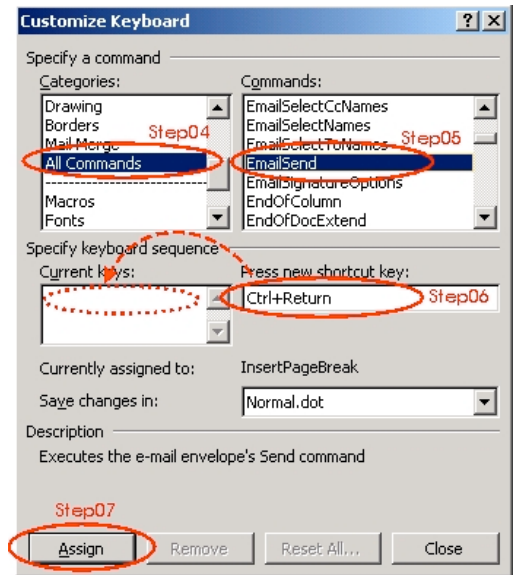
- 1. Open “Microsoft Word” application and click the “Tools”, “Customize” select items.



- 1. Click “Commands” & “Keyboard” select items.



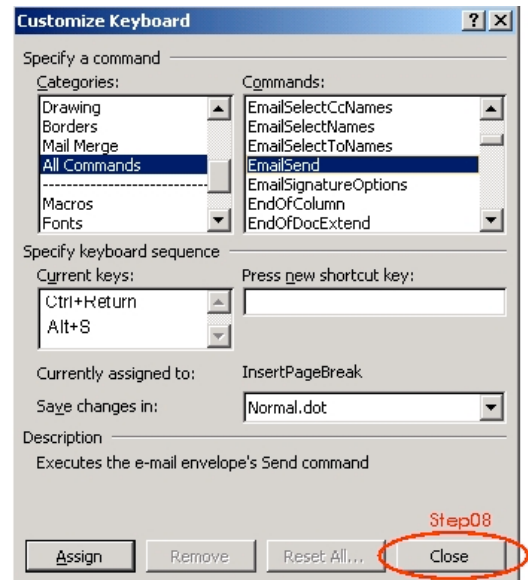
1. Select "All Commands" from "Categories" & "EmailSend" from "Commands". To Click and move cursor to "Press new shortcut key" blank area then **Press the SEND key (the SEND key build on the Keyboard, Please make sure Keyboard office lock indicator turn on already also)**. You will see the "Ctrl+Return" or "Alt+S" replace blank area after press the SEND key. To click the "Assign" select item, the "Ctrl+Return" or "Alt+S" will show under "Current keys".



1. To click the "Close" select item & "Word" application for complete all setup process. Re-test the SEND key function under "Microsoft Outlook" ; The SEND key function should be work properly.

Warning: Please don't click the "Reset All" select item; it will let you lose all shortcut key function.

Note: It is the best way for use the SEND key. You should press "Shift+Tab" to let the cursor jump to "Subject" after complete your email edit then press the "SEND" key. Otherwise the "SEND" cannot work sometimes.



■ **How to disable embed office key functions?**

To disable the embed office key functions (locate on F1-F12) by press the office lock key and turn off office lock indicator. The function will enable automatic while first power on PC system or start Windows OS. The keyboards with capability to remember the office lock indicator status. So, if you turn off the office lock indicator first then software reset (re-start) Windows OS, The Office lock indicator status will keep same status and not turn on automatic. The feature will support by the ACPI PC system. However, all the new PC system builds ACPI function already. To turn off the PC system or Windows OS, the power source still support Keyboard; it let Keyboard keep all status while power off. You can change the PC system BIOS default setup for enable this feature. To enable this feature, you should be can use "POWER Key" (build on the keyboard) to turn ON and Turn off your Windows OS also.

■ **The "Task Pane" key can not work**

The key only works in Office XP Application.

■ **The target items cannot be unmarked**

When you press the "Mark" key and roller keys to mark the target items, the "Mark" key will always activate. Press Cut, Paste, Copy keys for edit your document that will release the "Mark" key function at same times. However, it can release the function of the "Mark" key also by press "Esc" key.